

"So ... you feel 'called' to start a Christian Legal Aid Clinic!"

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1. The Market and your Vision

a. Why do this?

For I was hungry and you gave me something to eat, I was thirsty and you gave me something to drink, I was a stranger and you invited me in, ³⁶ I needed clothes and you clothed me, I was sick and you looked after me, I was in prison and you came to visit me. Matthew 25:35 - 36

- b. Who will you be able to serve?
 - Geography: Downtown/urban, suburban, rural
 - Specific economic class: 1.5 times poverty level; homeless; working poor
 - Specific population:
 - i. Immigrants, refugees
 - ii. Elderly
 - iii. Victims of domestic violence/human trafficking
 - iv. Everyone

2. The Organizational setup: the pros and cons

- a. Advantages of using an independent organization, such as an IRS approved 501 c 3 non-profit corporation (Inc.) or Limited Liability Company (LLC)
 - i. Validity /credibility
 - ii. Control
 - iii. Tax-deductible gifts; fundraising
- b. Requirements for an Independent Organization:

- i. Board of Directors: need at least 3: no more than 7
- ii. Articles of Incorporation (use standard State Form)
- iii. Bylaws (use IRS template)
- iv. Employer Identification Number (EIN)

Apply for an Employer Identification Number (EIN) Online

Information about how to apply online for an Employer Identification Number.

Do You Need a New EIN?

Generally, businesses need a new EIN when their ownership or structure has changed.

v. 501(c)(3) application: online/streamlined on IRS website:

Form 1023-EZ is used to apply for recognition as a tax-exempt organization under Section 501(c)(3).

Applicants can learn more about the requirements, benefits, limitations and expectations of tax-exempt organizations by accessing the online courses at the IRS <u>Small to Mid-Size Tax Exempt Organization Workshop</u>.

- c. Advantages of partnering with another organization: church, rescue mission, etc.
 - i. Free or reduced cost facility
 - ii. Shared fundraising and/or budget; financial support
 - iii. "Built in" visibility (advertising)
 - iv. Possible readily available facilities:
 - Client greeting/waiting room
 - Office space for equipment, files
 - Closed rooms for confidential client meetings (with windows for transparency purposes)
 - v. Support of church/organization's leadership
 - vi, Help with recruiting volunteers
 - vii. Donation of staff assistance (e.g. intake coordinator)

3. Types of legal issues

- a. General: anything imaginable
- b. Specific limited issue focus: ONLY family law, immigration, etc.
 - Volunteer attorneys could choose focus area(s)

4. Types and focus of Legal Services

a. ABA Model Rules 1.3 and 2.1 (see Handout)

- -using all available 'tools' to assist the client
- b. Advice & referral: listen, counsel, advise, refer out
- c. Limited Scope Representation (see local Bar Association Rules)
 -necessity of a written Representation Agreement

What is limited-scope representation

Limited scope representation allows attorneys to provide discrete legal services to clients as a more affordable option to traditional full-service representation.

{i.e.: The Michigan Supreme Court on September 20, 2017, adopted rules providing clearer direction to attorneys offering limited scope representation.)

- d. Full representation, including trial court level litigation but not appellate -necessity of a written Representation Agreement
- e. Community legal education events: free educational seminars on the types of legal services the organization provides

5. Clinic sessions

- a. Frequency: monthly, bi-weekly; Which days/times: Saturdays, weekdays, weeknights
- b. In-person; via phone/zoom

6. Clinic format

- a. Appointment based:
 - i. Obtain client intakes in advance by phone, email, or website
 - Get client contact info, summary of legal issue, key documents
 - Need trained intake coordinator
 - Need intake process and forms
 - ii. Attorneys meet with clients in scheduled meetings
 - iii. Pros of appointment based: saves time; attorneys are prepared; able to assist clients more readily
- b. Walk-in / helpdesk style
 - i. Advertise walk-in clinic open hours
 - ii. Attorneys advise on whatever issues come in
 - iii. Cons of walk-in: wastes time; attorney unprepared; may not be bale to assist a client with a specific type of legal need (i.e. immigration)

7. Clinic process and procedures

a. Volunteer and client scheduling procedures

- b. Client intake process (forms, etc.); see Christian Legal Aid (CLA) Resource Library
 - Intake Form; Consent/Waiver Form; Client Advice Form

8. Technology on site

9. Volunteer base needed

- a. Leadership
 - i. Initial start-up team
 - ii. Board members
 - iii. Advisory board members
 - iv. Clinic director
- b. Legal
 - State-licensed attorneys
 - (a) Clinic attorneys
 - (b) On-call attorneys (to answer questions as needed)
 - (c) Referral attorneys (to take ongoing pro bono cases)
 - ii. Law students
 - iii. Paralegals
- c. Non-legal
 - i. Administrative volunteers
 - ii. Hospitality volunteers
 - iii. Ministry volunteers
 - iv. Interpreters
 - v. Communications (e.g., website, newsletters)
 - vi. Event coordinators (e.g., fundraiser dinners, social events)

10. Volunteer recruitment and training

a. Recruitment sources:

- 1. Christian Legal Society attorney chapters
- 2. Word-of-mouth, personal contacts
- 3. Churches
- 4. Local bar associations
- 5. Organization's website

b. Volunteer training

- 1. Formal training sessions on serving clients
- 2. Live sessions by experienced volunteers

- 3. Recorded webinars (available in CLA Resource Library¹)
- 4. On the job training
- 5. Informational meetings for volunteers to share best practices with each other
- 6. Formal CLE training on legal issues
 - By attorneys experienced in specific legal issues (either volunteers within program or recruited from outside)
 - ii. Partner with secular legal aid programs
 - iii. Recorded webinars
 - iv. Online training (e.g. Practicing Law Institute free webinars)

11. Legal research resources

- a. National and state legal research sites
 - i. www.probono.net
 - ii. www.lawhelp.org
- b. Local legal aid websites
- c. CLA Resource Library

12. Liability insurance

- a. Malpractice liability insurance a MUST. Options include:
 - i. Attorneys provide their own through private practice
 - ii. National Legal Aid & Defenders Association (NLADA) www.nlada.org
 - iii. Commercial carriers
 - iv. State Bar
- b. Directors & Officers coverage (optional)
- c. Errors & Omissions coverage (optional)
- d. General liability (usually carried by host facility and/or organization)

13. Advertisement / Communications

- a. Website; email; text
- b. Churches
- c. Ministries to the poor (e.g., shelters, food pantries, clothing ministries, etc.)
- d. Social service agencies
- e. Community charity databases
- f. Post flyers
- g. Law firms and local Bar Association

14. Ministry aspects

a. Statement of Faith?

¹ www.christianlegalaid.org/clinic-resources/legal-aid-resources

- Pros: clearly explains Christian foundation of the clinic and its workers.
- Cons: some persons may object to Christian emphasis instead of a 'secular' viewpoint
- b. Attorneys encouraged to pray, give spiritual advice, and/or share the Gospel?- ABA Model Rules re: advice, diligence, Rule 2.1:

Counselor

In representing a client, a lawyer shall exercise independent professional judgment and render candid advice. In rendering advice, a lawyer may refer not only to law but to other considerations such as moral, economic, social and political factors, that may be relevant to the client's situation.

- c. Volunteers to pray, give spiritual advice, and share the Gospel?
- d. Referrals to churches and other ministries (social work)

15. Fundraising

- a. Events (e.g. prayer breakfasts, dinners, etc.)
- b. Solicitation letters & emails
- c. Website
- d. Churches
- e. Foundations
- f. Individuals